



Meeting Agenda

Meeting: Anglian Water Independent Challenge Group (ICG)

Date: Wednesday, 31 January 2024

Time: 09:00-12:30

Location: [MS Teams](#)

Papers to be shared in SharePoint folder [here](#) and via email/WeTransfer

	Topic	Lead	Pre-reading	Timings
1.	Welcome from Independent Challenge Group (ICG) Chair <ul style="list-style-type: none">- COG updates- Approve December minutes	Craig Bennett	December minutes	09:00-09:15
2.	Company update <ul style="list-style-type: none">- Ongoing engagement with Ofwat- Operational update (reflections on recent storms)	Darren Rice Pete Holland & Emily Timmins		09:15-09:35
3.	Service Commitment Plan: Update <ul style="list-style-type: none">- Overview of update of actions in Service Commitment Plan (published on 31 January)	Andrew Snelson	Service Commitment Plan	09:35-9:55
4.	Overview of Spills maps <ul style="list-style-type: none">- Introduction to the development of our spills map	Gail Pickles	Slides	9:55-10:40
Break				
5.	CCW feedback on AW Business Plan <ul style="list-style-type: none">- Overview of feedback from CCW on Anglian's Plan	Jon Vinson/Steve Hobbs	Slides	10:55-11:25
6.	General discussion <ul style="list-style-type: none">- Next steps- Meeting agendas			11.25-11.35
7.	ICG only session <ul style="list-style-type: none">- Revisiting ICG Terms of Reference- Updating the challenge log	ICG members	TORs Challenge log	11.40-12.30

Dates for 2024

- **19 April 2024** – virtual (9am-12.30pm)
- **Friday, 19 April** – virtual (9-12.30pm)
 - General performance update including pollutions
 - Update on price review process
 - Customer engagement update
- **Friday, 14 June** – full day in person (9.30am-4pm)
at Lancaster House, Huntingdon with possible site visit
Draft Determination from Ofwat is expected May/June
- **Thursday, 5 September** – virtual (9am-12.30pm) – may be changed to 6 September
TBC
- **Friday, 22 November** – in person (9.30am-4pm)