

From: EIR
Sent: 04 June 2025 16:44
To: [REDACTED]
Subject: [REDACTED]

Dear requester

Provision of requested information

Thank you for your request for data relating to water abstraction and charges for industrial and commercial users, which we received on 7 May 2025. Your request has been considered under the Environmental Information Regulations 2004.

Anglian Water charge on a cost reflective basis according to volume and peak demand, therefore, price does not vary according to commercial activity.

We cannot provide the data in the exact format that you have specified categorised by business type. However, we have provided an attached excel data file that details volumes of water, revenue (£), and quantity of Non Household Premises within each charging band for the periods that you have requested.

Our charges schedule for this and previous Financial years can be found here for reference:

<https://wholesale.anglianwater.co.uk/charges-and-billing/>

The water that we abstract or import is provided within the tables below, with the exclusion of 2019/20 for the Licensed Abstraction Reporting System as we don't hold this on record.

The codes refer to:

BH - Borehole - Ground water
IR - Impounding reservoir
PS - Pumped storage
RA - River abstraction
DI – Distribution Input
LARS - Licensed Abstraction Reporting System

Sum of DI	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
BH	560.22	598.26	588.26	583.35	573.26	564.77
IR	23.86	23.24	24.95	24.20	22.64	18.92
PS	480.68	477.67	462.89	490.73	473.47	484.42
RA	71.59	87.11	81.22	79.78	82.39	86.56
	1136.35	1186.28	1157.31	1178.06	1151.76	1154.67

	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Export - Ml/d	64.80	72.15	65.67	79.18	70.67	77.16

Import M l/d	2.75	3.92	4.62	5.26	3.68	4.17
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Source LARS	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
BH		664.41	657.68	655.80	632.21	633.69
IR		28.51	29.46	29.71	28.25	28.42
PS		590.58	572.64	602.17	579.98	586.87
RA		618.80	609.73	635.98	575.85	651.98
		1902.29	1869.50	1923.65	1816.28	1900.96

For Abstraction

SW = surface water abstraction, generally for public water supply.

SW transfer between sources = a surface water abstraction that is then discharged into another waterbody.

Typically these are the river abstractions we use to top up reservoirs, from where the water is subsequently re-abtracted as "SW".

GW = groundwater abstraction, generally for public water supply.

GW transfer between sources = a groundwater abstraction that is discharged into another waterbody.

Typically these are river support boreholes used for environmental support at times of low river flow.

Hartlepool GW = The total abstraction for Hartlepool Water Co. All their sources are groundwater.

TW = Tidal abstraction.

The figures are given as megalitres and the period is fiscal years, as this is the abstraction year defined in our licences.

	Apr18-Mar19	Apr19-Mar20	Apr20-Mar21	Apr21-Mar22	Apr22-Mar23	Apr23-Mar24	Apr24-Mar25
SW	256015.36	258322.50	269904.30	259988.22	269284.33	266784.73	266784.73
SW transfer between sources	192964.87	168561.26	183413.63	183791.04	194590.66	172404.15	172404.15
GW	222480.37	220288.22	227619.24	224127.23	223930.62	217865.89	217865.89
GW transfer between sources	191.83	1018.84	555.13	53.48	1284.05	742.90	742.90
Hartlepool GW	12812.28	12155.75	13272.68	13809.43	13026.11	13251.96	13251.96
TW	3249.29	3168.62	3619.55	3045.72	3110.95	3091.51	3091.51
Total	687714.00	663515.19	698384.53	684815.12	705226.73	674141.13	674141.13

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact me.

Yours sincerely

EIR Team

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