

[REDACTED]

From: EIR
Sent: 23 April 2025 12:03
To: [REDACTED]
Subject: [REDACTED]
Attachments: Rackheath WRC TDV Data 2019 - 2025.xlsx

Dear requester

Provision of requested information and information accessible

Thank you for your request for information about Rackheath Waste Water Treatment Works, which we received on 15 April 2025. Your request has been considered under the Environmental Information Regulations 2004.

The total volume of water that has been processed through the Anglian Water Rackheath wastewater treatment works (permit number AEENF/1304), ideally broken down by month or year (whichever is more readily available), for the most recent available 60-month period.

Please see attached Rackheath WRC TDV Data 2019 – 2025 spreadsheet.

If available, the volume of water discharged through the storm overflow at Rackheath, including the number of overflow events and their corresponding volumes for the same period.

EDM data is available on our website [Storm overflows](#). Storm overflows are not monitored for volume of discharge.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact me.

Yours sincerely

EIR Team

Anglian Water Services Limited

Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire PE29 6XU

Email EIR@anglianwater.co.uk