

# Be safe, be WaterSafe



 **WaterSafe**<sup>®</sup>  
LOCAL APPROVED PLUMBERS

WaterSafe is the new nationwide scheme helping customers find qualified plumbers.

By using a WaterSafe Approved plumbing business, you'll get peace-of-mind in knowing the job will be done right by a qualified professional.

Stay safe, search [www.WaterSafe.org.uk](http://www.WaterSafe.org.uk).

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## What is WaterSafe?

WaterSafe is a national register and search facility for approved plumbing businesses across the UK. The scheme - backed by all UK water suppliers - is aimed at cutting confusion and helping customers find a qualified plumber, giving them peace-of-mind that plumbing work will be done right.

By searching WaterSafe, you will get a choice of the best plumbing businesses in your area. Every WaterSafe member business has already joined one of the seven Approved Contractors' Schemes under WaterSafe, including: The Water Industry Approved Plumbers' Scheme (WIAPS), Association of Plumbing and Heating Contractors (APHC), Chartered Institute of Plumbing and Heating Engineering (CIPHE), Scottish and Northern Ireland Plumbing Employers' Federation (SNIPEF), Anglian Water's A Plus, Severn Trent's Watermark and Thames Water's TAPS.

## Why use WaterSafe?

Customers can rest assured that a WaterSafe plumbing business employs recognised, competent and qualified individuals with training and knowledge of Water Supply (Water Fittings) Regulations and Byelaws.

A WaterSafe recognised plumber will also issue the customer with a certificate to demonstrate the work complies with the Water Regulations and Byelaws - protecting customers if they are challenged by the water company enforcing these regulations.

All WaterSafe approved businesses also hold public liability insurance for added assurance. Plus, if the work is not up to the quality and standard required, our customer commitments and redress procedure requires the installer to rectify the work.

## Keeping you safe

Bad plumbing work may damage property and contaminate the water in homes and business premises. Poor plumbing installations also cost UK homeowners billions of pounds. According to research, 23% of UK homeowners have fallen victim to a rogue plumber and the average cost of putting a botched plumbing job right is £426.

So stay safe next time you need plumbing work done and search for an approved plumbing business at **[www.WaterSafe.org.uk](http://www.WaterSafe.org.uk)**.

## Want to know more?

Call us on **0333 207 9030** or visit  
**[www.WaterSafe.org.uk](http://www.WaterSafe.org.uk)**.

