The United Nations Sustainable Development Goals

We want to demonstrate how we are contributing to wider societal goals by aligning our activities and the outcomes we deliver to the UN Sustainable Development Goals (SDGs). We are working in the spirit of all 17 goals, but we have mapped our work to the 10 where we have the most material impact at the level of the targets. We will continue to review these in line with our business plan.



The SDGs are a fantastic way of showing how our Business Plan for supporting sustainable growth in the East of England can directly contribute to a global movement - it helps us to consider all aspects of sustainability in our decision making

Peter Simpson, Chief Executive





















Relevance of SDG to our business (proportion of targets that we can directly contribute to)









7.2 Increase global

renewable energy

percentage of















Example target of material interest (we have mapped our engagement against the 169 targets under the 17 SDGs)

3.9 By 2030, substantially reduce the number of deaths and illnesses from hazardous chemicals and air, water and soil pollution and contamination

4.4 By 2030, substantially increase the number of youth and adults who have relevant skills, including technical and vocational skills. for employment, decent jobs and entrepreneurship

6.5 By 2030, implement integrated water resources management at all levels

8.4 Improve progressively, through 2030, global resource efficiency in consumption and production and endeavour to decouple economic arowth from degradation

9.1 Develop quality, reliable, sustainable and resilient infrastructure, including regional and transborder infrastructure, to support economic development and human well-being with a focus on affordable and equitable access for all

11.7 By 2030, provide universal access to safe, inclusive and accessible, green and public spaces, in particular for women and children, older persons and persons with disabilities

12.8 By 2030, ensure that people everywhere have the relevant information and awareness for sustainable development and lifestyles in harmony with nature

13.2 Integrate climate change measures into national policies, strategies and planning

14.1 By 2025, prevent and significantly reduce marine pollution of all kinds. in particular from land-based activities. including marine debris and nutrient pollution

15.5 Take urgent and significant action to reduce the degradation of natural habitats, halt the loss of biodiversity and, by 2020, protect and prevent the extinction of threatened species

Underlying potential for negative impact Our operations can cause pollution if we get things wrong

We know we have a future skills gap

Uncoordinated water management can lead to deficits and impacts on the environment

Treating and moving water around our flat region is an energy intensive operation

We build and operate a large network of assets and infrastructure that use energy and resources

Without strategic planning the lack of water can be a blocker to arowth

We manage large areas of open space to deliver our service

Without knowledge our customers are unable to act sustainably

We are one of the biaaest eneray users in the East of England and operate in a region that is particularly vulnerable to climate change

Our operations can cause pollution if we get things wrong

Our operations have a large footprint within the natural environment

Examples of current activities that positively support the target

Pollution prevention Keep It Clear

Community education

Working with colleges in our region

Future Fens: Integrated Adaptation

Catchment management Water resources Renewable energy

Leakage Investing in the future of water Sustainable financing framework

New water pipelines Innovation

Water parks

Save water Smart meter upgrades

Climate change Carbon management and our journey to net zero

Caring for our coastline Our plastics pledge RiverCare and BeachCare

Biodiversity RiverCare and BeachCare

How the SDG target aligns to our outcomes

Safe, clean water

Positive impact on communities Supply meets demand A smaller footprint

A smaller footprint

Investing for tomorrow

Positive impact on communities Positive impact on communities

Investing for tomorrow

Flourishing environment

Flourishing environment